[FAQ]

Remote Viewlog v15.10 search and playback from Multicam v8.62 display blue screen

Release Date: 5/11/2016

Applied to

Remote Viewlog v15.10

Question

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Answer

There is blue screen displayed intermittently due to buffering of next video clip wasn't ready. When the footage was playback from the clip onto the next, since they are streamed over network when the buffering is (empty) not yet ready at the time you start to play the next clip then you will see the blue screen displayed. Once the buffer is (full) ready then it will start display the playback video. You can set the buffering to a larger value to decrease the chance you see that blue screen.

System Configuration		
Quad View	Thumbnail View	Multi View
Play Setting	Display	Database / Cache
General Play Method		
🔲 Audio de-noise	_	
V Auto play next event		
Auto switch to full screen for playback		
Auto play the latest event when Viewlog starts		
 Auto switch to full screen for playback Auto play the latest event when Viewlog starts Default view mode when Viewlog starts View mode : Single View - 		
View mode : Sing	le View	v
Auto close when ViewLog is idle		
Idle Time : 30	Seconds	
Network speed and buffering Choose Connect Speed : LAN Video download and playback simultaneously Interval : 20		
OK Cancel		

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For any question on the information provided, please feel free to submit your question to our support window at support@geovision.com.tw