GeoVision inc.

[FAQ]

Remote Viewlog v15.10 search and playback from Multicam v8.62 display blue screen

Release Date: 5/11/2016

Applied to

Remote Viewlog v15.10

Question

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Answer

There is blue screen displayed intermittently due to buffering of next video clip wasn't ready. When the footage was playback from the clip onto the next, since they are streamed over network when the buffering is (empty) not yet ready at the time you start to play the next clip then you will see the blue screen displayed. Once the buffer is (full) ready then it will start display the playback video. You can set the buffering to a larger value to decrease the chance you see that blue screen.
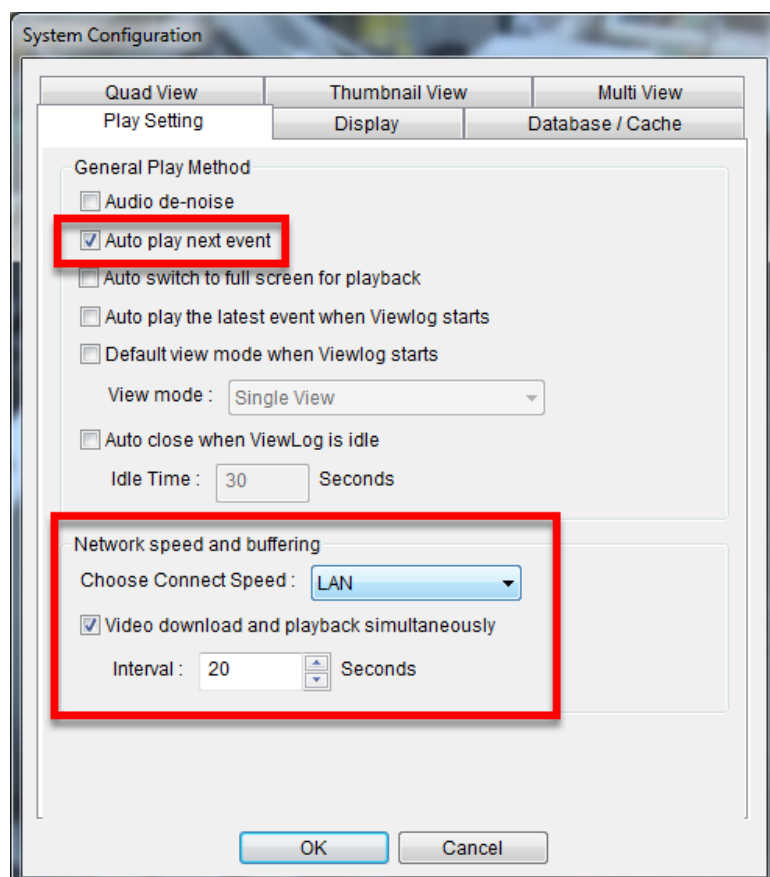
For any question on the information provided, please feel free to submit your question to our support window at support@geovision.com.tw